#### INDIANA DATA AND COMMUNICATIONS SYSTEM

#### **COMMITTEE MEETING**

December 9, 2003

The IDACS Committee met on Tuesday, September 9, 2003 at 10:30 a.m., at the Indiana State Police Museum, with the following members in attendance:

Major Daniel Meek
Major Fred Pryor
F/Sgt. Ray Benn
Deborah Cook
Chief Timothy Viles

Mike Dearinger

Advisory members present: Sergeant John Clawson

Carrie Hampton

# **OPENING COMMENTS**

Chairman Dan Meek called the meeting to order at 10:30 a.m., with a quorum.

The Chairman opened with comments that there were phone calls from two (2) of the committee members; Ms. Snyder from Area II, that there were some accidents on the Interstate in front of her and she wouldn't be able to get through, so she will not be here today and Ms. Goldstein from Area I, newly elected, is in court today as the result of some law enforcement action of which she was a dispatcher during that time period.

Chairman Meek introduced and welcomed the new representative for the Indiana Chief's Association, Chief Timothy Viles from the Mooresville Police Department.

# CORRECTIONS/ADDITIONS TO MINUTES OF THE SEPTEMBER 2, 2003 MEETING

Gerald Gagne made a motion, seconded by Deborah Cook to accept the minutes as written. The motion passed unanimously.

#### **OLD BUSINESS**

The Chairman stated that not including the large Regional Centers for Dispatch, such as; Indianapolis Police Department, Evansville, and Fort Wayne, as we are still working with these, but as far as the general agencies, we are well over halfway on cutting those

agencies over to the new system. There are some outstanding issues regarding technology with some of the agencies and some budget issues. Some of the budget issues will be addressed and resolved come January 1<sup>st</sup>, with new budgets and money that will come in at the beginning of the year. There are some issues and problems relating to getting some agencies cut over, but we have not had anything that will be a real obstacle. We have been able to address issues pretty effectively with our Systems personnel or the vendors the agencies have hired who are technical people.

For those agencies not cut over yet, due haste needs to be taken at this time because, March 1<sup>st</sup> the Legacy system (green screens) will be turned off. Those who haven't cut over yet and don't have a plan for cut over, need to contact the Chairman, Mike Dearinger or Andre' Clark to get on the list and connected with IHETS and Intelenet personnel to get the line in for cut over. As of March 1<sup>st</sup> the new system will be the only system available.

Michael Paxton made the statement that as we cut over, it is imperative each agency has an IT person available to handle problems and help the IT Staff work with them.

#### **NEW BUSINESS**

# **IDACS Committee Chairman Report**

#### New Agencies/Additional Terminals Approved

After receiving favorable recommendations from the System Security Officers and the System Coordinator, the following additional terminals have been approved. (See the enclosed attachments to the minutes).

#### **Terminal Operators Approved**

After receiving favorable recommendation from the System Coordinator, the Chairman approved fifteen (15) IDACS operators with an arrest record. The decision was based on there being no felony convictions.

#### **IDACS Coordinator Report**

There are some system problems from the upgrade done last week. Some agencies since then have not been able to bring up some of their workstations. Mr. Clark is working on the situation today and getting information to get with the vendor and see what the issues are, and then we will get back with those agencies and help them bring those workstations up.

We can only schedule one (1) day a week to put the IP addresses into the firewall for bringing up Omnixx. This is done by another state agency and they have scheduled Mondays to do this.

## **IDACS Security Officer's Reports**

Sgt. John Clawson and Sgt. John Richards were not present at the time. They were out in the field covering for the IDACS Trainers on some Test-Outs.

Sgt. John Clawson and Sgt. John Richard arrived a short time later and neither one had any violations to report.

#### **AREA REPRESENTATIVE'S REPORTS**

Area I Tracy Goldstein – not attending (court appearance)

<u>Area II</u> Cindy Snyder – not attending (interstate traffic problems and could not get here)

Area III Gerald Gagne – Their Area III meeting was held on October 30, 2003 and had about thirty (30) people attending. Most of the discussion was regarding the new system, some complaints. When the system is working it is great, but when it has problems, it's not. Sgt. Richards assured them everyone was having problems at times until it all gets smoothed out.

Area IV

Deborah Cook – Their meeting was at the Rushville Police Department on November 7<sup>th</sup> with fourteen (14) in attendance. The new system was the main topic, regarding the cut over and new formats. Troy Scott, IDACS Trainer, and Sgt. John Clawson, the Security Officer, fielded questions from the audience. Most comments were favorable but with the problems, the audience expressed their opinion that when there are problems they really seem to be pretty bad.

Area V David Mollenkopf – He was not here for the Area V meeting. He scheduled the meeting, but then was able to extend his vacation. There were ten (10) to twelve (12) people present and Ken Wilson took charge of the meeting. There were no major issues to speak of.

#### OTHER NEW BUSINESS

Major Pryor made some comments about the new law regarding fingerprinting and the fingerprint cards. Teachers, people who deal with finances and also particularly, FSSA people, and state hospitals; those people have to have background checks done now. Although fingerprint based, they not Triple I, and not the system we know. If they come in and say they need a background check, you can't use IDACS for it. You have to fingerprint them and then they carry the cards back to FSSA or wherever they came from, and the only exception is, the day care centers and they come directly to ISP. That law says you have to make a hiring determination and if you are a governmental entity, the cards come back to you, if you are not governmental, they go back to the Central Repository and ISP has to deal with them. The problem were are experiencing is most of

the booking areas are behind a secure area, so we are having anybody and everybody fingerprint people and we are getting the prints rejected through the automated system, they are not doing a good job. The first time they are charged thirty-nine (\$39) dollars, State gets fifteen (\$15) dollars, the Federal twenty-four (\$24) dollars. They will accept it twice and the third time it is bad prints, they have to pay the Federal again, which is twenty-four (\$24) dollars. The general public is getting frustrated. Go back to your agencies and tell your agency to *please*, do a good job when they are fingerprinting. These people are waiting to get licenses and can't do anything until their fingerprints go through.

# **GENERAL DISCUSSION**

None

#### **AUDIENCE QUESTIONS/COMMENTS**

A representative of Marion Police Department noted there is a typo in their ORI on the Additional Terminals List that was handed out. She also noted they have had one workstation down since the upgrade. Now she has major problems going on with her old terminal and she called and reported it and Ala in DOC, wasn't any help, she told her to shut it down and bring it back up, but she is getting an error message and a whole series of other things on it. Sometimes it just starts typing things and no one is even around it. Their IT person quit and she has no one to help her. The new Deputy Chief wants to do away with the old terminal because everyone has dropped off the line, but we can't with the way things are right now. Mike Dearinger told her they would work with her.

Dan Drzewieck of IPD stated a problem on Wanted checks. They have to run the social security number to get both people if one is a "Junior" and one is a "III". Michael Paxton asked him to send an email directly to him and he will look into the matter.

Another lady in the audience asked if they have any idea how long it will be to get the Vehicle and Article files, they still are not coming up, even after the upgrade. Michael Paxton stated this problem is listed on the Problem Log for the vendor. Mr. Paxton asked her to get in contact with him after the meeting so he can get the information to contact her. Mr. Dearinger told her to try their Article file now, he had just received a message from Systems and Programming that morning stating they thought the Article file problem was fixed.

Another lady, from Hendricks County Sheriff's Department, said they had an Entry they tried to "clear" and it would not accept the Case Number in Wanted entries. This is not the first time they have had this problem. Mr. Paxton said they might need to generate a report to go back and find those entries and report them back to the various agencies.

A lady from the Redkey Post asked about a Weather Update problem. They get a message "an hour before it has to be updated", "twenty-five minutes to be updated", etc. On their second terminal, if the operator logs off and then logs back in, there is not a way

to access the Weather. Mr. Paxton said it is possible it is not included in that operator's certification. She was told to send the operators User ID to Holly in the IDACS Section, to be checked.

There was a discussion regarding the Road and Weather Update notifications, which was explained, is for convenience, because operators are busy and it reminds them to update. These updates are critical for road conditions for the general public, who rely on the Internet Website Road and Weather Updates.

Deborah Cook asked if the Omnixx upgrades are going be on a regular basis or sporadic. Mr. Paxton answered, little incremental additions, the ISP Systems and Programming section can add themselves, which could come up on a daily basis. Substantial code changes, etc, the core functioning, (Java Code) are changed by Datamaxx and they try not to install those on an incremental basis. They wait and have large-scale upgrades and ask everyone to be off the system at the time and then log back in. If you have more than one (1) terminal, do not bring both back up at the same time because of the amount of data (the entire package) being downloaded.

A report on the status of the new testing material was asked. Vivian Nowaczewski, IDACS Trainer, said it was about three-quarters (3/4) done.

Deborah Cook was asking for someone in Area IV, why is IDACS information, as far as Codes and procedural things, on the Internet Website and can be accessed by the general public? Mr. Paxton said it was decided that was the best way to get a lot of the general upgrade information disseminated to people who were not already on the Network. The Chairman stated anything published, is all public record anyway. Mr. Dearinger also stated he tells vendors, on the phone, to visit the website and all the information they need is there.

The lady from Hendricks County Sheriff's Department asked about unsolicited messages being on every terminal. Mr. Dearinger said they should only be going to the primary workstation. Mr. Paxton said if the message is sent All-Stations, it is likely going to appear on all stations because it is not directed to a specific ORI. If it is directed to an agency list, it will probably only appear on your main workstation.

She was also asking about a problem with VIN inquiries. Mr. Dearinger asked her to call him later with all her information so he can check on it.

#### **ADJOURNMENT**

There being no further questions or comments, the Chairman adjourned the meeting.

The next meeting will be Tuesday, March 9, 2004, (10:30 a.m.) at the Indiana State Police Museum, 8500 East 21<sup>st</sup> Street.

# New Agencies/Additional Terminals

After receiving favorable recommendations from the System Security Officer and the System Coordinator, the following new terminal agencies and additional terminals has been approved.

NEW TERMINAL AGENCIES
All new terminal agencies will be brought up sometime after March 2004

IN0160000 Decatur Co. Shf.

IN0700000 Rush Co. Shf.

# ADDITIONAL TERMINALS

The following requests have met the criteria of the current moratorium.

D. 10.000.000.000.000.000.000.000.000.000				
IN0080000 Carroll Co. Shf.	1 Omnixx Workstation in Dispatch.			
IN0090100 Logansport PD	1 Omnixx Workstation in Communications.			
IN0120100 Frankfort PD	1 Omnixx Workstation in Dispatch.			
IN0140000 Daviess Co. Shf.	1 Omnixx Workstation for IDACS			
Coordinator.				
IN0140100 Washington PD	1 Omnixx Workstation in Dispatch.			
IN0190200 Jasper PD	1 Omnixx Workstation in the Administrative			
Assistant's Office.				
IN0270100 Marion PD	2 Omnixx Workstations in Communications.			
IN0280000 Green Co. Shf.	1 Omnixx Workstation in IDACS			
Coordinator's Office.				
IN0350000 Huntington Co. Shf.	2 Omnixx Workstations in			
Communications.				
IN0350100 Huntington PD	2 Omnixx Workstations in Communications.			
IN0410400 New Whiteland PD	1 Omnixx Workstation in the Officer's Squad			
Room.				
	1 Omnixx Workstation in File Clerk's Office.			
$\overline{\text{Total}}$ 2				
IN0450400 Lake Station PD	1 Omnixx Workstation in the Squad Room.			
IN0451300 Dyer PD	1 Omnixx Workstation in the Detective			
Bureau.				
	1 Omnixx Workstation in Records.			
Total	_ 2			
IN0460000 LaPorte Co. Shf	1 Omnixx Workstation in Jail Security.			
	1 Omnixx Workstation in Jail Master			
Control/Postcommand.				
	1 Omnixx Workstation in Sheriff's Secretary			
Office.				
	1 Omnixx Workstation in Network Operations.			
	4 Omnixx Workstations in Squadroom.			
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IN0460200 Michigan City PD IN0470000 Lawrence Co. Shf IN0500000 Marshall Co. Shf.	<u> •</u>			
IN0550100 Martinsville PD Office.	<ul><li>1 Omnixx Workstations in Dispatch.</li><li>1 Omnixx Workstation in the Assistant Chief's</li></ul>			
IN0600000 Owen Co. Shf. IN0630000 Pike Co. Shf.	Total 2 1 Omnixx Workstation in Dispatch. 2 Omnixx Workstations in Dispatch. 1 Omnixx Workstation in basement.  Total 3 4 Omnixx Workstations in Dispatch.			
Office.  1 Omnixx Workstation in the Jail Classification  1 Omnixx Workstation in Booking  Total  6.				
IN0700100 Rushville PD. IN0710100 Mishawaka PD	1 Omnixx Workstation in Dispatch. 1 Omnixx Workstation in Dispatch. 1 Omnixx Workstation in the Investigative			
Division.  IN071139E Notre Dame PD	1 Omnixx Workstation in the Services Division.  Total 3 2 Omnixx Workstations in Communications.			
	1 Omnixx Workstation in Investigation Unit 1 Omnixx Workstation in IDACS Coordinator's Office  Total 4			
IN0740000 Spencer Co. Shf. IN0750000 Starke Co. Shf. IN076013N Steuben Co RDC IN0790100 Lafayette PD INISP2500 ISP Redkey Coordinator's Office. INISP1300 ISP Lowell	1 Omnixx Workstation in Communications. 1 Omnixx Workstation in Dispatch. 2 Omnixx Workstations in Dispatch. 8 Omnixx Workstations in Dispatch. 1 Omnixx Workstation in the IDACS  1 Omnixx Workstation in the IDACS Coordinator's Office.			

# **Behind The Allen CountyRegional Computer Center**

IN002033C Allen Co. Community Corrections 1 Workstation in Communications.

#### in IDACS Coordinator's Office.

#### **Behind The Evansville Regional Computer Center**

IN0820100 Evansville PD 6 IDACS Workstations in the Domestic and

Sexual Violence Unit, Room 107, Old Courthouse.

# **Behind The Indianapolis Regional Computer Center**

The following requests have met the criteria of the current moratorium.

Term ID	. <u>Location</u>	<u>ORI</u>	<u>Authority</u>
	CHILD ABUSE - N	FULL	
PDN1	KEYSTONE -	INIPD0002	
PGMO	APC - BOOKING DESK	INIPD0028 FULL	
PGF7	HOMICIDE/ROBBERY	INIPD0020 FULL	

# Terminal Agencies that have become non-terminal agencies.

NONE